

TERMS & CONDITIONS FOR “IPHONE 16 PRO LUCKY DRAW – EXCLUSIVELY FOR MASTERCARD® CARDHOLDERS” PROMOTION (14 MARCH – 10 APRIL 2025)

TERMS OF PROMOTION

1. ACCEPTANCE OF TERMS AND CONDITIONS FOR LUCKY DRAW

- 1.1 By participating in the “iPhone 16 Pro Lucky Draw – Exclusively for Mastercard® Cardholders” promotion (the “**Promotion**”), each Participant confirms that he/she has read, understood and agrees to be bound by these terms & conditions set out herein, including any other requirements set out in any Promotion-related promotional material, and all amendments, additions, replacements and modifications thereto as may be made from time to time (the “**Terms and Conditions**”).
- 1.2 This Promotion is organised and administered by Jewel Changi Airport Trustee Pte. Ltd. (in its capacity as Trustee-Manager of Jewel Changi Airport Trust) (“**Jewel**”), in collaboration with and support of Mastercard Asia/Pacific Pte. Ltd. (“**Mastercard**”).
- 1.3 As a condition of entry into the Promotion, each Participant affirms and represents that he/she is above 18 years of age and agrees to be bound in all respects by these Terms and Conditions.

2. PROMOTION ELIGIBILITY CRITERIA

2.1 The Promotion is open to all Participants:

- a. aged 18 years and above (as at the date of their participating in the Lucky Draw);
- b. meet the Qualifying Spend requirement as set out in Clause 3; and
- c. not persons within the Excluded Categories.

(each a “**Participant**” and collectively the “**Participants**”).

“**Excluded Categories**” refer to:

- i. Tenants working in Jewel Changi Airport, and any individuals (such as Jewel employees, partners and vendors) who are handling the lucky draw cards.
- ii. Immediate family members of persons who fall within the class of persons referred to above. “**Immediate family members**” refer to spouses, children, parents, parents-in-law and siblings;
- iii. Any person who, at the time of the draw, is or becomes insane, deceased, insolvent or is the subject of a criminal investigation, or has criminal proceedings instituted against him/her in any jurisdiction;

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2.2 Jewel reserves the right (in its sole and absolute discretion) to determine the eligibility of any person in relation to the Promotion, and Jewel may at any time during the Promotion (and whether before, during or after a Lucky Draw), disqualify any person from participating in the Promotion without providing any reason if it determines that such person does not meet the eligibility criteria above.

3. PROMOTION MECHANICS AND CONDITIONS OF PARTICIPATION

3.1 The Promotion shall commence from 0000hrs (SGT) on 14 March 2025 to 2359hrs (SGT) on 10 April 2025 (the “**Promotion Period**”).

3.2 Participants who charge a minimum of \$500 Qualifying Nett Spend in max 3-same day receipts to their Mastercard credit/debit card at participating stores shall be entitled to redeem one (1) Draw Card. For the avoidance of doubt, spend of more than \$500, whether in a single receipt or up to 3 same-day receipts, qualifies for only 1 draw card.

3.3 Participating stores include:

I'M IN, 4B Black by Blue Brave, Agnes b, ALDO, BATH & BODYWORKS, Beautique by iShopChangi, BIMBA Y LOLA, BIRKENSTOCK, CALVIN KLEIN, CHARLES AND KEITH, CHOMEL, CHOW TAI FOOK, COTTON ON KIDS, CROCS, DESIGUAL, ECCO, EVISU, FILA, FILA KIDS, FRED PERRY, Goelia, G-SHOCK CASIO, GRAND SEIKO, LONGINES / CAPSULE BY WATCHES OF SWITZERLAND, Lenskart, LIOU&LANS, LOVISA, MAISON MARGIELA + AMARIS, MASSIMO DUTTI, MONTALE PARIS, MOTHERCARE, MOTHERHOUSE, Pearl de Flore, OAKLEY, OWNDAYS, OYSHO, Pandora, PAZZION, PEDRO, PICOTA NAIL SPA, POLO RALPH LAUREN, RAY-BAN, SAMSONITE, SASA, SATELLITE PARIS, SETIROM, SK JEWELLERY, SPECTACLE HUT BOUTIQUE, Teva, TAG HEUER, TUDOR, THE MINERAL BOUTIQUE, THE SHIRT BAR, THE TINSEL RACK, TIMBERLAND, UNIQLO, ZARA

3.4 Only mobile transactions linked to a Mastercard made through the following platforms will be recognised as qualifying transactions for this promotion:

- i. Android Pay
- ii. Apple Pay
- iii. Changi Pay
- iv. Google Pay
- v. Samsung Pay
- vi. Krispay
- vii. Shopback

3.5 Transactions made via NETS, Alipay, Atome Pay, Fave Pay, Grab Pay or any other related mobile payments that are linked to Mastercard are excluded from the Promotion.

3.6 Participants who meet the minimum Qualifying Nett Spend of \$500 will be entitled to redeem a chance card(s) (each referred to as a “**Draw Card**”), by presenting their receipt(s) at Level 1 Jewel Concierge, within the stipulated period stated below:

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No	Promotion Period	Eligible Receipt(s) period	Redemption Period for Draw Card(s)
1	14 March – 10 April 2025	14 March – 10 April 2025	14 March – 10 April 2025, 1000hrs to 2130hrs 11 April 2025, 1000hrs to 1200hrs

3.7 Each Draw Card entitles the Participant to one (1) lucky draw chance to win a Prize. There is no limit to the number of draw cards that Participants are allowed to redeem as long as the redemption criteria are met.

3.8 Physical receipts, charge slips and the Mastercard used for payment must be presented at the point of redemption for verification. Redemption of Draw Cards and any receipts which are not within the stipulated period will be rejected.

3.9 Participants may redeem Draw Card(s) to participate in the Lucky Draw on a date that is different from the receipt date on which they met the Qualifying Spend, provided that the Participant drops off the Draw Card(s) into the lucky draw boxes located in front of Level 1 Jewel Concierge (“**Lucky Draw Box**”), before the stipulated deadline ie 11 April 2025 12pm.

3.10 Participants must complete all fields stated on the Draw Card and drop the completed Draw Card into the Lucky Draw Box. Jewel bears no responsibility for inaccurate information provided by the Prize Winner or any non-receipt of the Prize as a result of the inaccurate information provided by the Prize Winners.

3.11 All Draw Cards must be dropped into the Lucky Draw Box located in front of Level 1 Jewel Concierge within the period stated below:

No	Promotion Period	Eligible Receipt(s) Dated	Deadline to drop Draw Card(s) into Lucky Draw Box
1	14 March – 10 April 2025	14 March – 10 April 2025	11 April 2025, 1200hrs

All Draw Cards dropped after the stipulated period will be rejected.

3.12 Jewel will conduct one (1) lucky draw on 11 April 2025.

3.13 For the Lucky Draw, Jewel will pick by random sixteen (16) Draw Cards (a total of 16 winners for the entire Promotion Period), who shall each be a winner of one (1) Prize. Jewel reserves the right to change the date of any of the said lucky draws without notice.

No	Promotion Period	Lucky Draw Date	No. of winners	No. of prizes
1	14 March – 10 April 2025	11 April 2025	16 winners	16

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- 3.14 The Lucky Draw will be conducted at Jewel’s Management Office at Basement 3, Jewel Changi Airport. The draw will be witnessed by an independent auditor. The Prize winner(s) shall be drawn from the Lucky Draw Box.
- 3.15 Prizes must be claimed in the manner and by the date notified by Jewel, which may be changed at Jewel’s absolute discretion. Unless otherwise notified, all winners of the Promotion (the “**Prize Winner(s)**”) will be notified in writing by email and/or phone call using the details as stated on the Draw Card. The Prize Winners must respond and claim the Prize in writing by email within **five (5) calendar days** from the date of the Notification, failing which the Prizes shall be treated as unclaimed and shall be deemed forfeited. Any notice given shall be deemed sufficiently served if addressed to the Prize Winner and sent by email to the email address provided – on the Draw Card.
- 3.16 Prize Winners must be present physically during the prize collection at Jewel and shall present his/her NRIC or passport for verification purposes, together with the email issued by Jewel notifying the Prize Winners, by the date notified by Jewel.
- 3.17 Each Participant represents and warrants that any personal data the participant discloses to Jewel is complete and accurate. Each Participant shall fully indemnify Jewel against any loss or damage that may result from his or her breach of this clause.
- 3.18 Jewel reserves the right to disqualify any Draw Card or Participant/Prize Winner and that does not meet the criteria set out in these Terms and Conditions, and accordingly forfeit any Prize.

4. PRIZES

4.1 The following prizes have been allocated for the Promotion:

No	Promotion Period	Prize
1	14 March – 10 April 2025	16 x iPhone 16 Pro (256GB)

- 4.2 Jewel is not and does not purport to act as an agent of Mastercard.
- 4.3 All Prizes are non-transferable, non-refundable and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated. There shall be no refund or exchange for any partially used or unused prize. Jewel reserves the right to replace or change the Prizes without prior notice.
- 4.4 Jewel shall not be responsible for any consequences, including but not limited to loss of life, injury to person and/or damage to property, arising from and/or in connection with the use of the Promotion, the Lucky Draw, redemption and/or use of the Prizes.

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- 4.5 Jewel reserves the right to deny or claw back any Prize awarded to any Prize Winner should the Prize Winner subsequently be found to be disqualified or ineligible to participate in the Promotion. Jewel’s determination on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence and/or appeals will be entertained.
- 4.6 By accepting a Prize, each Prize Winner consents to the collection and public disclosure of the Prize Winner’s full name and image recordings for audit, publicity and/or commercial purposes in relation to any and all of Jewel promotional and marketing activities, including this Promotion. Each Prize Winner further agrees to participate in any advertising, promotion, media interviews and publicity activities stipulated by Jewel in relation to the Promotion, and to provide and permit the use of their personal data for any future marketing efforts and media publicity by Jewel’s promotional and marketing activities. Accordingly, unless otherwise permitted by Jewel, failure to comply or refusal to agree with this clause shall result in disqualification and forfeiture of all relevant Prizes.
- 4.7 All Prizes that are unclaimed by **31 May 2025** shall be forfeited. Failure to respond to any notification from Jewel in relation to any Prize won, to take the necessary steps to claim the Prize, or to provide any information or material required for the claim/redemption/collection of any Prize, shall be deemed a failure to claim such Prize. All unclaimed prizes shall be disposed of at the full discretion of Jewel.

5 GENERAL TERMS & CONDITIONS

- 5.1 Minimum spend refers to the final payable gross amount.
- 5.2 Duplicated, online and handwritten receipts will not be accepted for redemption of Draw Cards.
- 5.3 If applicable, Guests are required to adhere to safe distancing measures implemented in Jewel, including the placement of temperature scanners at key entrances of the mall. Safety and health advisory regulations apply.
- 5.4 By participating in the Promotion, you confirm that you consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport’s Privacy Policy: (<https://www.jewelchangiairport.com/en/privacypolicy.html>). Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission (“PDPC”), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 5.5 The purposes for which personal data collected by Jewel from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion. In particular, if you

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are a Prize Winner, you further and specifically consent to Jewel providing MasterCard such personal data provided to us so as to contact you for marketing purposes and/or to conduct analysis and research.

5.6 By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at contact.us@jewelchangiairport.com.

5.7 To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport. To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.

5.8 The management reserves the right to:

- a. Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
- b. Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel’s decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

5.9 These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.

5.10 All information is accurate at time of print. Jewel will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.